Software Release, Version: 9906

This document is an overview of enhancement and maintenance changes to the C.A.M.S. Collection Agency Management Software. Please refer to the technical reference manual documentation update pages for detailed information on the subject matter.

Be sure to backup your data system prior to installing this upgrade.

ALL USERS MUST BE SIGNED OUT OF THE SYSTEM,
WHILE INSTALLING THIS UPGRADE!

Contents

ENHANCEMENTS

MASS REACTIVATE

This procedure has been added to the Debtor History Menu. This can be used to reactivate a group of accounts from history. Options to hone in on Client-Unit and Placement-Date are provided.

PRINT QUEUE DELETE/SUMMARIZE

The Deletes option has been added to Letter Print-Queue Maintenance. This summarizes the entries in the queue by showing totals by letter-code and queue-status. Entries can be selected and deleted. This provides a way to delete groups of entries from the print-queue. The Summarize option summarizes the entries in the queue by showing the total number of entries by letter-code and queue-status.

FORWARD-OUT COLLECTOR DESKS

Desk-Type 'FO' has been redefined as Net-Remit. Type 'FG' has been added and defined as Gross-Remit. The purpose of this is to control the Bank-Deposit field when posting a payment.   This feature eliminates tech note # 660.

CREDIT BUREAU QUEUE PURGE OPTIONS.

- Smart.Alx Credit Reports Queue.
- Metro Transaction Queue.
- Metro Wait Queue.

The options to remove entries for Specific-Accounts or the Entire-Queue have been incorporated into the respective Queue-Inquiries.

METRO-2

The CB Metro facility has been updated to do the Metro-2 format. The old Metro facility has not be removed. Make your files in both formats until you have verified that your credit bureau can accept your data in the new format.

SMART.ALX CREDIT REPORTS

Importing credit reports has been updated to recognize the end of a credit report pulled from the windows version of smart.alx.

NEW CARDLESS COLLECTOR MENU

This menu has been revised. The arrow keys are used to move between the selections. Press enter to select the item. Follow-Ups have been broken down into Broken-Promises, Promises and Skips. These categories are user definable. The '?' is used to see how many accounts are in a category (cardless status). The 'S' and 'L' options have been replaced by actual items on the screen. The actual and target colection goal is shown.

DIRECTORY PATHS BY TASK-ID

- The system has been modified to allow for different paths to the WORK directory. The paths between the server and workstations are different on window peer to peer networks. In addition to the default, the paths can be specified by task-id. Generally the server's task-id would be set-up, the default would be for the workstations.

MAINTENANCE

- PAYMENT/ LETTER DISPLAYS
For year 2000, to display entries sorted by date.
The following windows were updated:
          Cardless: LL and LP and N
          Profile: H / P and T and DT
          POSTING: REV

- CHANGING CARDLESS NOTE ENTRIES
When making changes to a cardless entry the
cursor is brought through all continuation lines.

- SMART.ALX EXPORT
This procedure has been updated with the option to
select New Entries, All Entries or Previously Se-
lected Entries.

- CLIENT ANALYSIS
The 'SC' (Standard-book Compiled) option is used
as the default. The prompt to update the Back-
ground book has been disabled.

- MAIL MERGE TEST PATTERN
This option has been removed as a independent
prompt and embedded within the Ready-Printer
prompt as a (T) option.

- SYSTEM CONFIGURATION
Defaults values for most of the fields are provided
so that the user can get through most of the fields
by pressing enter.

- Month-End CLIENT-STATMENT Controls
The Client-Statement & A/R report selections on the
Month-End menu are highlighted again and a
message is issued to the operator. This happens
when printing a Remittance or Posting Client Pay-
ments/Adjustment after the Statements were
printed and the A/R Update has not yet been run.

- Restart Interupt from Debtor Inquiry
Inquiry has been modified to bypass the flashing of
the start-key window with is disabled for this.

- Mass Debtor Delete
A prompt has been added to force a response from
the operator to continue with the given parameters.

- END-OF-DAY
A prompt has been added to allow you to bypass
checking file sizes and the prompts to expand files.
This will make it easier to sign out of T0 when users
are on the system.

- Print Token for Debtor-Status-Description
D0H print token has been added to show the En-
glish Debtor Status Description on letters.

- Error Handling
The error routine program has been modified to
report errors that occur within it separatly. We do
not need to print er9$ to get the actual line number.

- SSN & DOB Multiple Account Update.
The Social-Security and Date-of-Birth fields on the
Debtor Profile have been updated to provide the
option to Update-Multiple-Accounts.

CONVERSION PROCEDURE

INSTALLATION:

Enter your floppy device node here _____

Verify that the program media is readable by listing the contents of each diskette.

In CAMS, go to System Configuration screen-2.

Record PATH-0 _____

This should be the path to the directory where the CAMS programs reside.

Copy in the contents of the floppy disks.
   If you are on a DOS based system, use the COPY command.
   If you are on a UNIX based system, change to that directory and then use the tar command.
   If you are on windows-95 use Explorer.

1 - Rebuild Cardless Follow-Ups.

2 - If you are running a windows network update your paths in System Configuration. All workstations should continue to use the default paths. Paths for the Tasks launched from the server should be specified.